

CARE & MAINTENANCE

Autex Interior Acoustics products are extremely durable and require little attention to maintain their good looks. Light vacuuming on a regular basis will prevent dust build up and most marks can be cleaned with a mild detergent solution followed by rinsing and blotting. Stains should be dealt with according to the chart below. Before carrying out a proposed cleaning method, apply to a concealed section to ensure it will not affect the adhesive or product. Avoid severe abrasion. Spot clean only. Vacuum to restore pile, but do not use a stiff brush.

Please note: It is preferable to clean Horizon™ panels in situ. For a serious stain, dismount the panel by releasing the cables from the adjuster and leaving everything else in place.

NB: We do not recommend using solvent-based solutions on Autex Interior Acoustics and Quietspace® products.

STAIN	TREATMENT GUIDE			
Blood	A	C		
Burn/Scorch Mark	K			
Chewing Gum	B	C	D	I
Chocolate	B	C	D	
Cooking Oils	B	C	D	
Crayon/Color Markers	B	C	D	
Drinks (cola, tea, juices, beer etc.)	A	C		
Dust/Dirt	Vacuum, then J or C			
Excrement	B	C		
Grass	C			
Grease	B	C	D	
Ink (ballpoint)	D	E		
Ink (fountain)	A	C		
Lipstick	B	C	D	E
Mildew	C			
Milk	A	E		
Mud	B	C		
Nail Polish	A	G		
Oil	B	C	D	
Paint (water based)	A	C	F	
Paint (oil based)	A	C	D	H
Sauces	B	C	D	
Shoe Polish	B	C	D	
Urine	A	C		
Vomit	A	C	D	
Wine	A	Add Salt	C	

KEY

- A** Mop up excess as soon as possible with a sponge or cloth.
- B** Remove surplus with a knife edge or appropriate instrument.
- C** Sponge with a solution of carpet shampoo working from well outside the stain in a circular motion towards the centre (this avoids spreading the stain). Sponge afterwards with clean warm water and mop excess moisture with a clean dry cloth or sponge. Allow to dry then brush gently with a soft brush. If any stain remains, sponge with a solution of one part household bleach to six parts clear water. Thoroughly rinse after treatment.
- D** Lightly sponge with household dry cleaning fluid and blot. Apply sparingly, as the substance may have an adverse effect on the adhesive.
- E** Sponge with methylated spirits and blot dry.
- F** Lubricate the stain with glycerine or petroleum jelly.
- G** Apply nail polish remover. The nail polish remover should not include lanolin or be of a greasy nature.
- H** Sponge with turpentine (or substitute).
- I** Freeze with ice cubes and scrape away while cold.
- J** Clean with regular extractive carpet cleaner (if possible).
- K** Use circular cutter and remove damaged portion. Re-glue new piece into place.

SPECIALIST FINISHES

Autex recommends that you contact professional cleaning experts should you require further assistance with the cleaning and maintenance of Autex Interior Acoustic products. Please talk to your Autex Account Manager for advice on local commercial cleaning contractors.

Autex offers these recommendations in good faith, however, we cannot be responsible for unsatisfactory results from the proposed treatments.

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